

D.T.E. 05-20
2004 Annual Service Quality Report
Essex Gas Company
Section 3, Attachment 2

DAMAGES OVER \$5,000 REPORTED TO
DEPT. OF TELECOMMUNICATIONS AND ENERGY
(1995 – 2004)

ESSEX GAS COMPANY

| Claim Number | Location | Date | Contractor |
|-------------------------|-------------------------------------|-------------|--------------------|
| 991119 | 1 Haverhill Rd., Amesbury, Amesbury | 11/19/99 | S.P.S. New England |

* This report is based on a good faith diligent search of the Company's available claims records for the period 1995-2004.